

The quality of our products and services is an essential part of our corporate strategy. The aim of our quality management system in accordance with ISO 9001 is to consistently meet and continuously improve our customers' expectations.

1. Customer focus

The requirements and expectations of our customers and interested parties are at the heart of everything we do. We ensure that customer requirements are understood, implemented, and regularly evaluated. Our goal is to establish and maintain a mutually successful, long-term, and sustainable business relationship with our customers. In order to be a strong and reliable partner to our customers with high-quality products and services, we are committed to the continuous development of our employees as well as our technologies and products.

2. Continuous improvement

We are committed to continuously improving the effectiveness of our management system, our processes, and our services.

3. Responsibility and competence

Quality is the responsibility of all employees. We ensure a high level of quality through training, clear responsibilities, and quality-conscious actions.

4. Compliance with requirements

We consistently comply with all relevant legal, regulatory, normative, and contractual requirements.

5. Sustainability and climate change

A key focus of the organization and our management is to take climate change into account in our processes and actions in a sustainable manner. We regularly monitor changes, including those affecting our partners and customers. As a responsible sales partner, we strive to identify unavoidable developments at an early stage and work together to implement sustainable and economically viable solutions.

6. Sustainable partnerships

We work in partnership with customers, suppliers, and service providers, and act in an economical, responsible, and sustainable manner.

This quality policy is regularly reviewed, communicated, and is binding for all employees.

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Quality Policy

Herrenberg, 12.01.2026
Place, Date

A. Lefnaer
Name, Signature

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